

Terms and Conditions Specialist Discos Essex

Booking your Disco & DJ

Each Booking is Subject to the terms and Conditions Please Read

Bookings

Your event is not secured until you have paid a booking fee and you receive a booking confirmation email & invoice with a Use name and Password

A booking form will need to be completed to secure your event

Your event will be secured with an email and user name and password to view your event via our DJ event planner

We do not charge for setting our shows

We do charge for early set up

Specialist Discos Essex cannot be held responsible for any circumstances that may prevent us from attending your event, this may be a sickness, weather conditions, a car/van breakdown, traffic/road accident which is beyond our control, or sickness, if we cannot full fill your event, we will try our best to get emergency cover we will contact you asap and offer you a full refund of your deposit if we cannot attend your event

Your DJ will call or Text you 3-5 days before your event to introduce them self

Deposits, Cancellations, Payments

All bookings will require a deposit booking fee to secure your date of event

Deposits can be made via Cash, Cheque, Bank transfer (All cheques must be cleared before we can send you your booking confirmation)

All Deposits are non-refundable if you cancel your event

If you cancel your event, we are happy to move to another date subject to availability

Weddings and School Discos will require a deposit and then full payment 7 working days before event date

Additional add on hours will be honoured on the night of the event, your DJ must be paid £30.00 for every 30 mins and must be paid before the DJ continues after the DJ contracted end time

All fees MUST be paid to your DJ at within the 1st hour of his or her performance, if the DJ is NOT paid in full, they then reserve the right to terminate their performance, if your DJ plays till the end contracted time and is NOT paid in full and is told they will be paid within 24 hours, for every 24 hours the DJ is not paid there is a £50.00 charge for every 24 hours that passes

If you are unable to pay your DJ, the remaining balance on the day of event we must be notified 2 weeks in advance so we can arrange full payment 7 days before the event date

Any Cancellations is subject to the following

Within 4 weeks prior to the event 20% of order value

Within 6 weeks prior to the event 50% of order value

Within 8 weeks prior to the event 75% of order value

Within 2 weeks prior to the event 100% of order value

We reserve the right to terminate the event if any of your guests are found to be abusive to a member of staff or conflicts any physical crime to our staff

Access, Space, power, Parking, DJ Equipment

Your DJ must have a secure place to park his or her car and Must be able to unload their equipment safely, if we are not told there is no parking on site and the DJ is unable to unload their equipment safely they have the right to terminate the event / performance

Please ensure a parking space is secured for your DJ Entertainer to unload and load their equipment Thank you

Your DJ will require a space of about 5 Meters Long 2.5 meters wide and 6 Ft height to set up his or her's show

Your Disco sets up in 1 hour providing your venue is on ground level and will be at your event 1 hour prior to your agreed start time

All upstairs & Basement venues that requires Stairs or lifts will require a £20.00 extra time set up fee (Upstairs Venues and basement vents require approx. 1 hours 45 mins to set up) if we are not told you venue is upstairs or in a basement this may lead to your show being set up late)

Time to time your DJ may experience technical issues, this very rarely happens (which is beyond our control) should this happen your DJ has back up equipment and will get event back up and running in under 10 mins: if your DJ still cannot continue his or her performance then your DJ will discuss available options

Your venue must have the owner's approval and is the responsibility of the client, if no access is provided your DJ will terminate his or her performance and must be paid in full

Your venue must have a 13amp Power socket and is reachable within 5-8 meters

Your DJ is not responsible for the electric power failure during the event

All our DJs hold PLI (Public Liability Insurance and all Electrical equipment is PAT testiest for health and safety regulations

Music

Music lists must be sent 5 working days prior to event via an email

Whilst we encourage music lists our DJ's will use their experience to get your party started and encourage your guests to dance

We are unable to receive a play list via Text

We are unable to accept a play list on the day of event or given to the DJ on the night of event

Please email all music requirements to info@disco-essex.co.uk

Some DJs may take photos and make recordings of their disco show this is purely for marketing and advertising for Specialist Discos Essex

Conduct and Security

It is not permitted for the audience to use the DJs equipment

Your DJ will play as per contract as most venues 12am normally the end time, your DJ will finish at the agreed end time and will NOT play over the agreed time this is due to licencing laws

You must pay for any equipment which you or your guests damage

Specialist Discos Essex operates a ZERO tolerance towards Drugs and underage drinking and will not be held responsible for any damages to the venue

Specialist Discos Essex operates a ZERO tolerance policy and if any of your guests are abusive or verbally or physical behaviour to our staff your DJ will turn off the music and if the problem is not dealt with within 20 mins your DJ has the right to end their performance. Any illegal behaviour will be reported to the police

The Client is responsible for the behaviour of his / her clients or guests, and for safeguarding the DJ and equipment against theft, damage or other risks, from the moment of arrival to the moment of final departure. Please note: any loss of or damage to equipment, other than that caused by fair wear and tear, will be charged for.

Health and Safety

It's the client's responsibility to ensure the venue complies with health and safety regulations and holds all the necessary insurances public performance licences etc

Specialist Discos Essex Photo Booth Hire

Each Booking is Subject to the terms and Conditions Please Read

Bookings

Your event is not secured until you have paid a booking fee and you receive a booking confirmation & an invoice email with a Use name and Password

A booking form will need to be completed to secure your Photo booth

Your event will be secured with an email and user name and password to view your event via our DJ event planner

Your Photo Booth attendant will call or Text you 3-5 days before your event to introduce them self

We do not charge for setting our shows

We do charge for early set up

Specialist Discos Essex cannot be held responsible for any circumstances that may prevent us from attending your event, this may be a sickness, weather conditions, a car/van breakdown, traffic/road accident which is beyond our control, or sickness, if we cannot full fill your event, we will try our best to arrange emergency cover we will contact you asap and offer you a full refund of your deposit if we cannot attend your event

Deposits, Cancellations, Payments

All photo booth bookings will require a deposit booking fee to secure your date of event

All Deposits are non-refundable if you cancel your event

If you cancel your event, we are happy to move to another date subject to availability

Deposits can be made via Cash, Cheque, Bank transfer (All cheques must be cleared before we can send you your booking confirmation)

Weddings and School Discos will require a deposit and then full payment 7 working days before event date

Additional add on hours will be honoured on the night of the event, your Photo Booth Attendant must be paid £30.00 for every 30 mins and must be paid before the photo booth continues after the contracted times

All fees MUST be paid to your Photo Booth Attendant within the 1st hour of his or her performance, if the Photo booth attendant is NOT paid in full, they then reserve the right close the photo booth and will open once payment has been made, if your photo booth stays open till the end contracted time and is NOT paid in full and is told they will be paid within

24 hours, for every 24 hours the photo booth attendant is not paid there is a £50.00 charge for every 24 hours that passes

If you are unable to pay your Photo booth attendant the remaining balance on the day of event, we must be notified 2 weeks in advance so we can arrange full payment 7 days before the event date

Any Cancellations is subject to the following

Within 4 weeks prior to the event 20% of order value

Within 6 weeks prior to the event 50% of order value

Within 8 weeks prior to the event 75% of order value

Within 2 weeks prior to the event 100% of order value

We reserve the right to terminate the event if any of your guests are found to be abusive to a member of staff or conflicts any physical crime to our staff

Photo Booth Access, Space, power, Parking

Your photo booth attendant must have a secure place to park his or her car and Must be able to unload their equipment safely, if we are not told there is no parking on site and the photo booth attendant is unable to unload their equipment safely they have the right to terminate the event

Please ensure a parking space is secured for your photo booth attendant to unload and load their equipment safely Thank you

The photo booth will require a space of 3 meters long 6 ft height and 2 meters' wide

The photo booth sets up in 1 hour providing your venue is on ground level and will be at your event 1 hour prior to your agreed start time

All upstairs & Basement venues that requires Stairs or lifts will require a £20.00 extra time set up fee (Upstairs Venues and basement vents require approx. 1 hours 45 mins to set up) if we are not told you venue is upstairs or in a basement this may lead to your show being set up late)

Your venue must have the owner's approval and is the responsibility of the client, if no access is provided your photo booth attendant will terminate the photo booth for the event and must be paid in full

Your venue must have a 13amp Power socket and is reachable within 5 meters

Your photo booth attendant is not responsible for the electric power failure during the event

Our photo booth holds a PLI (Public Liability Insurance and all Electrical equipment is PAT tested for health and safety regulations

Conduct and Security

It is not permitted for the audience to use the photo booth attendant's equipment

Whilst we encourage the photo booth to be used if we feel the photo booth is being mistreated by an individual we will ask the guest politely to leave the photo booth and they may not use the booth for the duration of the event

You must pay for any equipment which you or your guests damage

Specialist Discos Essex operates a ZERO tolerance towards Drugs and underage drinking and will not be held responsible for any damages

Specialist Discos Essex operates a ZERO tolerance policy and if any of your guests are abusive or verbally or physical behaviour to our staff your photo booth will be closed and if the problem is not dealt with within 20 mins your photo booth attendant will close the booth and start to dismantle the booth. Any illegal behaviour will be reported to the police

The Client is responsible for the behaviour of his / her clients or guests, and for safeguarding the DJ and equipment against theft, damage or other risks, from the moment of arrival to the moment of final departure. Please note: any loss of or damage to equipment, other than that caused by fair wear and tear, will be charged for.

Health and Safety

It's the client's responsibility to ensure the venue complies with health and safety regulations and holds all the necessary insurances public performance licences etc

Prints and usage

Some Photo booth attendants may take photos and make recordings of their photo booth this is purely for marketing and advertising for Specialist Discos Essex

Depending on your agreed package your photo booth will run for Minimum 2 hours and at the most 4 hours

1 HD print will be printed per booth visit (Depending on package)

Photo booth images are stored on our Data base for 30 days after which all photos are deleted

Idle times will be charged per hour

More prints are available prior to the event date for a small fee if you require more prints on the day of event please speak to the photo booth attendant

All images are generally uploaded to Facebook 2-3 days after the event for Guests to tag like and share their photos, if you don't want your images to be displayed on Facebook or social media we can take these of the site easily

Time to time the photo booth can be interrupted with problems such as paper Jams, Ink Running out or just a general software issue, this is very rare and should this happen and we cannot get the photo booth in operation we will refund you part payment depending on time lost

If we cannot get the photo-booth up and running due to technical issues at the start of your event, whilst this is very rare, we will try our very best to get the booth up and running asap, if we cannot get the booth running we will be happy to refund you your deposit back and will have to pack down the photo booth and resolve the issue in our office